

ADMINISTRATION

Amicus Section

By Email and by Post

Our Ref. LEGAL/DS/CS

15 January 2010

Mr P Skyte
National Officer
Unite the Union – KING STREET

Dear Colleague

FUJITSU SERVICES LTD
REQUEST FOR AUTHORITY TO TAKE INDUSTRIAL ACTION

We refer to your request of 14 January 2010.

Following their vote for industrial action, our 1,454 Unite the Union members, who are employed by the company at various sites in the UK and not posted abroad, as per the attached breakdown, are hereby called upon to take industrial action.

The action will be discontinuous strike action for five days on Friday 22 January, Friday 29 January, Monday 1 February, Friday 5 February and Monday 8 February 2010.

In addition our members based in Northern Ireland will take discontinuous strike action for one day on Tuesday 26 January 2010; and our members based in Scotland, England and Wales will take discontinuous strike action for one day on Wednesday 27 January 2010.

This industrial action is in addition to that called for in our letter of 11 December 2009.

Please find attached a copy of the notice we have faxed to the employers.

Yours fraternally
pp DEREK SIMPSON
Joint General Secretary – Unite the Union



Att

ADMINISTRATION

Amicus Section

By Post and by Fax

Our Ref. DS/CS

15 January 2010

NOTICE TO EMPLOYER OF PROPOSED INDUSTRIAL ACTION

TO: **FUJITSU SERVICES LTD**

This notice is given for the purposes of Section 234A Trade Union and Labour Relations (Consolidation) Act 1992 and is supplemental to our notice of 11 December 2009.

Unite the Union is asking those 1,454 members who are employed by the company at various sites in the UK and not posted overseas, as per the attached breakdown, to take industrial action.

Please note that the above description has been prepared from central membership records which have been checked at local level and updated, as appropriate, for this ballot.

The action will be discontinuous strike action for five days on Friday 22 January, Friday 29 January, Monday 1 February, Friday 5 February and Monday 8 February 2010.

In addition our members based in Northern Ireland will take discontinuous strike action for one day on Tuesday 26 January 2010; and our members based in Scotland, England and Wales will take discontinuous strike action for one day on Wednesday 27 January 2010.

Att

Breakdown of Unite the Union Members at Fujitsu Services Ltd

Manchester Bargaining Unit

	Role	Contractual Base Location				
		HOM99	MAN33	MAN34	MAN35	Grand Total
Professional Community	Technical Service Specialist		3			3
Account Management	Account Manager	1	1			2
Business Consultancy	Business Consultancy Graduate			1		1
	Business Consultant	1	1	2		4
Business Services	Bus. Serv. Deliverer		1	2		3
	Bus. Serv. Mngr.	1	2			3
Commercial	Commercial Executive	1				1
Finance	Finance Administrator		1			1
Marketing	Marketing Specialist			1		1
	Senior Marketing Manager	1				1
Procurement	Procurement Executive				1	1
	Programme Manager	1				1
Project Management	Project Control Officer			4		4
	Project Manager	10		9	1	20
Sales	Bid Manager	1		1		2
	Sales Professional	1				1
Service Delivery	Customer Service Engineer	23				23
	Customer Service Specialist	2				2
	Operations Analyst		4			4
	Service Control Officer			1	2	3
	Service Implementation Managers	2	2			4
	Technical Service Specialist	7	71	7	45	130
	Technical Services Manager	3	5	1		9
	Tester		2			2
	Service Delivery Manager	6	1	3	2	12
			2	1		3
Software & Solution Development	Software & Solution Design Architect		3			3
	Software & Solution Developer	6	30	18		54
	Software & Solution Development Manager	1		1		2
	Technical Author		1			1
Technical Architecture & Consulting	Technical Architecture & Customer Solution Architect	11	4	28		43
WAS	No role	4				4
Grand Total		83	134	80	51	348

Midlands UKCF Constituency (not including any employees in the Manchester bargaining unit)

Midlands UKCF Constituency (not including any employees in the Manchester bargaining unit)																	Contractual Base Location									
		Role	BIR20	BIR21	BWD01	GLO08	HBO07	HMR07	HMR52	HOM99	SOL10	TEL01	TEL02	TEL09	TEL10	TOP84	WWK01	Grand Total								
Professional Community		Business Consultancy Graduate								1								1								
	Business Consultancy	Business Consultant								2	1							3								
		Sales Support Business Development								1								1								
Business Services		Bus. Serv. Deliverer								2								2								
Community for old roles		No Professional Community Role							1									1								
Finance										1								1								
Operations Professional		Technical Service Specialist				1												1								
Project Management		Project Manager								9	1							10								
Sales		Sales/Bid Development Executive							1									1								
		Customer Service Engineer							10								5	10								
		Data Centre Operations																5								
		Operations Analyst									1							1								
		Service Control Officer											1					1								
		Service Implementation Managers			1													1								
		Technical Service Specialist	2	2	2			1	1	7	15				1	1		32								
Service Delivery Management		Technical Services Manager							1	1								2								
		Service Delivery Manager								4	4	1			1			10								
Software & Solution Development										1								1								
		Software & Solution Design Architect									1							1								
		Software & Solution Developer								2	12							14								
Technical Architecture & Consulting		Technical Architecture & Customer Solution Architect				1				10	2							13								
WAS		No role					2											2								
Grand Total			2	2	3	2	2	1	1	49	42	1	1	1	1	1	5	114								

Yorkshire & North-East UKCF Constituency (not including any employees in the Manchester bargaining unit)

		Contractual Base Location						
Professional Community	Role	HOM99	LBN01	NEW05	SHE04	UFI01	WAK01	Grand Total
Business Services	Bus. Serv. Deliverer						2	2
	Bus. Serv. Mngr.						1	1
Commercial	Commercial Executive			1				1
Community for old roles	No Professional Community Role				8			8
Project Management	Project Manager	1		1			1	3
Sales	Sales/Bid Development Executive						1	1
Service Delivery	Customer Service Engineer	10						10
	Customer Service Specialist						11	11
	Service Control Officer						1	1
	Technical Service Specialist	4	1			2	10	17
	Technical Services Manager						1	1
	Tester			5				5
Service Delivery Management	Service Delivery Manager						2	2
Software & Solution Development	Software & Solution Developer	1		7			1	9
Technical Architecture & Consulting	Technical Architecture & Customer Solution Architect	3					1	4
WAS	No role	1			6			7
Grand Total		20	1	14	14	2	32	83

North-West UKCF Constituency (not including any employees in the Manchester bargaining unit)

North-west UK GCF Consultancy (not including any employees in the Manchester planning unit)																	
		Contractual Base Location															
	Role	BOL01	BTL01	CRE02	HMC16	HMC17	HOM99	LIV01	LSA01	MAN23	MAN37	MAN39	WAR07	WAR08	WAR13	WGN01	Grand Total
Professional Community														2			2
Business Consultancy	Business Consultant			1													1
Business Services	Bus. Serv. Deliverer			2													2
	Bus. Serv. Mngr.			1										1	1		3
Commercial	Commercial Executive														1		1
Finance	Finance Administrator														3		3
Procurement	Buyer			1													1
Project Management	Project Control Officer			1											1		2
	Project Manager			4			3								6		13
Project Management Community	Project Manager			1													1
Sales	Sales Professional														2		2
Service Delivery															7		7
	Customer Service Engineer						5										5
	Customer Service Specialist													4	7		11
	Data Centre Operations									12							12
	Operations Analyst									1							1
	Service Control Officer			5													5
	Service Implementation Managers			1			1										2
	Technical Service Specialist	11	1	29	3	2		1	1	1		5	3	29	5	13	104
	Technical Services Manager	1								1							2
	Tester			1											5	1	7
Service Delivery Management			3			1										4	
Software & Solution Development							1										1
	Software & Solution Design Architect			1										1			2
	Software & Solution Developer			20			1	1						15		2	39
Technical Architecture & Consulting	Technical Architecture & Customer Solution Architect			7			2				1				1		11
Grand Total		12	1	78	3	2	14	2	1	15	1	5	3	64	28	15	244

Northern Ireland UKCF Constituency (not including any employees in the Manchester bargaining unit)

northern ireland ukcr consultancy (not including any employees in the manchester payrolling unit)		Contractual Base Location									
Professional Community	Role	HOM99	IRE02	IRE11	IRE16	IRE19	IRE24	IRE28	IRE30	Grand Total	
Business Consultancy	Technical Service Specialist								1	1	
	Business Consultant								1	1	
	Bus. Serv. Deliverer						1			1	
	Technical Service Specialist			1						1	
	Project Manager		1						1	2	
Service Delivery	Customer Service Engineer	1							1	2	
	Data Centre Operations			3						3	
	Operations Analyst			2						2	
	Service Control Officer			1						1	
	Technical Service Specialist			33		1	4	6	5	49	
	Technical Services Manager			3		1		1		5	
Service Delivery Management	Tester	1		3	3		1			8	
	Service Delivery Manager		1	1						2	
Software & Solution Development	Software & Solution Developer			2						2	
	Software and Solutions Development Graduate			14	1		4			19	
Technical Architecture & Consulting	Technical Architecture & Customer Solution Architect	1		4			1			6	
Grand Total		3	2	68	4	2	13	7	9	108	

Scotland UKCF Constituency (not including any employees in the Manchester bargaining unit)

Scotland UNCF Constituency (not including any employees in the Manchester bargaining unit)												
		Contractual Base Location										
Professional Community	Role	CBN01	EDI06	GLA17	GLA18	GLA19	HOM99	INV05	RBS02	Grand Total		
Business Services	Eng - Bus. Serv. Engineering				1					1		
Commercial	Commercial Executive				1					1		
Community for old roles	No Professional Community Role								1	1		
Project Management	Project Manager						1			1		
Sales	Sales Professional		1							1		
Service Delivery	Customer Service Engineer	1			1		13			15		
	Technical Service Specialist			2		1	2	1		6		
Service Delivery Management	Service Delivery Manager				1		2			3		
Software & Solution Development	Software & Solution Development Manager				1					1		
WAS	No role						1			1		
Grand Total		1	1	2	5	1	19	1	1	31		

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			Contractual Base Location																								
Professional Community	Role		BRA01	BRA07	BRA13	BRS06	BRS09	BRS10	BSN01	BSN02	CAM01	EXE05	FAR01	HOM99	LDN17	LLO01	MSC32	MSC40	REA24	SLH01	SLH06	STN02	TOP17	TOP33	WIN01	Grand Total	
Sales	Bid Manager		1											2												3	
	Sales/Bid Development Executive								1																1		
	Sales/Bid Operations Manager				1																				1		
Service Delivery	Customer Service Engineer													17											17		
	Service Implementation Managers	1									1			1								1			3		
	Technical Service Specialist	8	6			3	11				1		1	6	3						1	3	1		44		
	Technical Services Manager	3	2				1	4							1								1	1	13		
	Manager Tester	1																	1	1					3		
Service Delivery Management	Service Delivery Management Graduate	1																							1		
	Service Delivery Manager	5	1											7								1			14		
Software & Solution Development	Software & Solution Design Architect	3													1						1				2		
	Software & Solution Developer	8																							3		
	Technical Author	1																							1		
	Technical Architecture & Customer Solution Architect	6			1				2																18		
WAS	No role																								2		
Grand Total			51	13	3	1	3	12	10	3	1	1	1	1	62	4	1	1	1	3	7	7	14	1	2	1	203

Wales UKCF Constituency (not including any employees in the Manchester bargaining unit)

		Contractual Base Location							
Professional Community	Role	CAF02	HMR45	HOM99	NPT01	SWN03	SWN04	Grand Total	
Project Management	Programme Manager	1		1				2	
	Project Manager	1		1				2	
Service Delivery	Customer Service Engineer			8				8	
	Technical Service Specialist		1	3	1	3		8	
	Tester	1						1	
Service Delivery Management	Service Delivery Manager			1	1			2	
Software & Solution Development	Software & Solution Developer	4				1	3	8	
Technical Architecture & Consulting	Technical Architecture & Customer Solution Architect	1		1			2	4	
Grand Total		8	1	15	2	4	5	35	

Details of Fujitsu sites:

Site Code	Site address
BIR20	Lloyds TSB, two Brindley Place, PO Box 63, Birmingham, B1 2AB
BIR21	Lloyds TSB, 125 Colmore Row, PO Box 6000, Birmingham, B3 3SF
BOL01	Bolton Borough Council, Wellsprings, Howell Croft South, Bolton, Lancashire, BL1 1US
BRA01	Fujitsu Services, Lovelace Road, Bracknell, Berkshire, RG12 8SN
BRA07	Fujitsu Services, Globe House, Willoughby Road, Bracknell, RG12 8FB
BRA13	Fujitsu Siemens, Building B(Technology House), The Boulevard, Cain Road, Bracknell, Berkshire, RG12 1HH
BRI09	LTSB, Elder Place, Langley Industrial Estate, Brighton, BN1 4GY
BRI11	LTSB, 3 City Park, The Drove Way, Hove, Brighton, BN3 7AU
BSR06	Fujitsu Services, 1 Victoria Street, Bristol, BS1 6AA
BSR09	Lloyds TSB, Canons House, Canons Way, Bristol, BS99 7LB
BSR10	Fujitsu Services, Temple Point, Redcliffe Way, Bristol, BS1 6NL
BSN01	Fujitsu Services, Jays Close, Viabes Industrial Estate, Basingstoke, Hampshire, RG22 4BY
BSN02	Fujitsu Services, Grafton House, Grafton Way, Basingstoke, Hampshire, RG22 6HY
BTLO1	Fujitsu Services, Room CAE1, C/o Alliance and Leicester, Bridle Road, Bootle, L30 4GB
BWD01	Fujitsu Services, C/O British Energy, Location 39, Barnett Way, Barnwood, Gloucestershire, GL4 3RS
CAF02	Fujitsu Services, Jones Court, Womanby Street, Cardiff, CF10 1UL
CAM01	Heath Tecna, The Business Centre, Watchmoor Point, Camberley, GU15 3AH
CBN01	Inland Revenue Accounts office, FUJITSU Data Centre, Room A17, St Mungo's Road, Nth Lanarkshire, Cumbernauld, G67 1YZ
CRE02	Fujitsu Services, Infinity House, Mallard Way, Off Electra Way, Crewe Business Park, Crewe, Cheshire, CW1 6ZQ
EDI06	Fujitsu Services, Wallace House, 1 Lochside Avenue, Edinburgh Park, Edinburgh, EH12 9DJ
EXE05	Unit 3, Marlborough Court, Matford Business Park, Exeter, EX2 8PF
FAR01	The Office for National Statistics, Segensworth Road, Titchfield, Fareham, PO15 5RR
FCY01	Fujitsu Services, Cray House, 3 Maidstone Road, Footscray, Sidcup, Kent, DA14 5HU
GLA17	LTSB, Atlantic Quay, Robertson Street, Glasgow, G2 8JB
GLA18	Fujitsu Services, 1st Floor, 3 Centura Court, Nasmyth Place, Hillington Park, Hillington, Glasgow, G52 4PR
GLA19	Fujitsu Services, C/O Scottish Water, Balmore Complex, 419 Balmore Road, Possilpark, Glasgow, G22 6NN
GLO08	Lloyds TSB, Cheltenham & Gloucester plc Head Office, Chief Office, Barnett Way, Gloucester, GL4 3RL
HBO01	HBOS - Bishopsgate, 155 Bishopsgate, London, EC2M 3UB
HBO07	HBOS - Pendeford, Pendeford Business Park, Wobaston Road, Wolverhampton, WV9 5HZ
HBO13	HBOS - Aylesbury, AOF3, Walton Street, Aylesbury, Buckinghamshire, HP21 7QW
HMC07	HM Customs & Excise, National Investigation Service, Custom House, Lower Thames Street, London, EC3R 6EE
HMC16	HM Customs & Excise, 3rd Floor SW Queens Dock, Liverpool, L74 4AA
HMC17	HM Customs & Excise, Ralli Quays, 3 Stanley Street, Salford, Manchester, M60 9LA
HMR07	HMRC, Saxon House, 1 Causeway Lane, Leicester, Leicestershire, LE1 4AA
HMR10	HMRC, Nelson House, Prince of Wales Road, Norwich, Norfolk, NR1 1DR
HMR12	HMRC, Euston Tower, 286 Euston Road, London, Greater London, NW1 3UD
HMR45	HMRC, Ty Glas Government Bldgs, Ty Glas Road, Cardiff, CF14 5TS

Site Code	Site address
HMR52	HMRC, Churchgate, New Road, Peterborough, Cambridgeshire, PE1 1TD
HOM09	Home office , 2 Marsham Street, London, SW1P 4DP
HOM99	Employee's home address
HWH01	Lloyds TSB, 31-33 Perrymount Road, Haywards Heath, West Sussex, RH16 3SP
INV05	Fujitsu Services, Units 14, Walker Place, Longman, Inverness, IV1 1TY
IRE02	Fujitsu Services, 110/112 Holywood Road, Belfast, BT4 1NU
IRE11	Fujitsu Services, Trident House, 301 Airport Road West, Belfast, BT3 9AE
IRE16	Fujitsu Services, Elizabeth House, 116/118 Holywood Road, Belfast, BT4 1NY
IRE19	Fujitsu Services, Unit 4b, Bridgeview, Glenville Ind.Est., Glenville Road, Whiteabbey, County Antrim, BT37 0TU
IRE24	Fujitsu Services, Timber Quay, Strand Road, Derry, Co Londonderry, BT48 7NR
IRE28	Aldergrove, C/o Trident House, 301 Airport Road West, Belfast, BT3 9AE
IRE30	Lisnasharragh, C/O Trident House, 301 Airport Road west, Belfast, BT3 9AE
KEN02	Lloyds TSB, City Office, PO Box 72, Bailey Drive, Gillingham, Kent, ME8 0LS
LBN01	Inland Revenue, Tynemouth House, Benton Park View, Benton Park Road, Longbenton, Newcastle - upon - Tyne, NE98 1ZZ
LDN01	Lloyds TSB, 46/48 Park Street, London, SE1 9EQ
LDN02	Lloyds TSB, 25 Lavington Street, Southwark, London, SE1 ONZ
LDN03	Price Waterhouse Coopers, 161 Marsh Wall, Canary Wharf, London, E14 9SJ
LDN04	The Reuters Building, South Colonnade, Canary Wharf, London, E14 5EP
LDN05	LTSB, Marine Wharf, Plough Way, London
LDN14	Financial Services Authority, 25 The North Colonnade , Canary Wharf, London, E14 5HS
LDN15	Cabinet Office, Lower Ground, Admiralty Arch, Spring Garrdens, London, SW1A 2WH
LDN16	Reuters, Kildare House, Dorset Rise, London, EC4Y 8EN
LDN17	Reuters, 6 Oaklands Court, Tiverton Way, Tiverton Business Park, Tiverton, EX16 6TG
LDN18	Reuters, Docklands Technical Centre, Blackwall Yard, 1 Paul Julius Close, Blackwall Way, London, E14 2EH
LDN19	Reuters, Commodity Quay, East Smithfield, London, E1W 1AZ
LDN23	Crossrail, 25 Canada Square, Canary Wharf, London, E14 5LQ
LEW02	Fujitsu Services, Sackville House, Brooks Close, Lewes, East Sussex, BN7 2FZ
LIV01	Fujitsu Services, 3rd Floor, York House (entrance via York House lifts), Mercury Court, Tithebarn Street, Liverpool, L2 2QP
LLO01	Lloyds - Bristol, Canons House, Canons Way, Bristol, BS1 5LL
LON22	Fujitsu Services, 22 Baker Street, London, W1U 3BW
LON70	BIS, 1 Victoria Street, London, SW1H 0ET
LON90	Fujitsu Services, Room 053, Old War Office Building, Whitehall, London, SW1A 2EU
LON99	Home Office, 4th Floor, Seacole, 2 Marsham Street, London, SW1P 4DF
LSA01	Fujitsu Services Project Office, J029, Government Buildings, Moorland Road, Lytham St. Annes, FY8 3ZZ
MAN23	Fujitsu Services, Unit 4, Michigan Park, Michigan Avenue, Broadway, Salford, Manchester, M50 2GY
MAN33	Fujitsu Services, Central Park, Northampton Road, Manchester, M40 5BP
MAN34	Fujitsu Services, Central Park, Northampton Road, Manchester, M40 5BP
MAN35	Fujitsu Services, Central Park, Northampton Road, Manchester, M40 5BP
MAN37	Lloyds TSB, Brotherton House, 1 Cornfield Drive, Wythenshawe, Manchester, M22 9QE

Site Code	Site address
MAN39	LTSB, Centron House, Rowlandsway, Wythenshawe, Manchester, M22 5SQ
MSC32	Tyco Electronics UK Ltd, Site H, Faraday Road, Fujitsu Services Workshop, R&D Building, Dorcan, Swindon, Wiltshire, SN3 5HH
MSC40	WH Smith Retail, Greenbridge Industrial Estate, Greenbridge Road, Swindon, SN3 3LD
NEW05	Fujitsu Services, Weymouth House, Hampshire Court, Monarch Rd, Newcastle Bus.Park, Newcastle Upon Tyne, NE4 7YG
NPT01	LTSB, Tredegar Park, Newport, Gwent, NP10 8SB
RBS02	RBO5 - Edinburgh, Cornerstone Edinburgh, 60 South Gyle Crescent, South Gyle, Edinburgh, EH12 9WF
REA24	Fujitsu Services, Atlas House, Thames Valley Park Drive, Reading, Berkshire, RG6 1RB
SDC01	SDC01, Units 2-5 Weston Avenue, Grays, Essex, RM20 3FJ
SDC02	SDC02, Global Switch, Global Switch House, 3 Nutmeg Lane, London, E14 2AX
SES01	Lloyds TSB, Southchurch Avenue, Southend on Sea, SS1 2LB
SHE04	Fujitsu Siemens Computers Ltd, Sheffield Operations Centre, 2 Europa View, Sheffield Business Park, Sheffield, S9 1XH
SLH01	Fujitsu Services, International House, 292-298 High Street, Slough, Berkshire, SL1 1NB
SLH06	Fujitsu Services, Observatory House, Windsor Road, Slough, Berkshire, SL1 2EY
SOL10	Fujitsu Services, 51 Homer Road, Solihull, West Midlands, B91 3QJ
STE04	Fujitsu Services, 14 Cavendish Road, Stevenage, Hertfordshire, SG1 2DY
STE10	Fujitsu Services, Babbage Road, Stevenage, Hertfordshire, SG1 2DY
STE16	LTSB, Stevenage Corporate Office, Stevenage
STH05	Fujitsu Services, c/o HM Revenue & Customs, 14th Floor, Alexander House, 21 Victoria Avenue, Southend-on-Sea, Essex, SS99 1AA
STN02	Fujitsu Services, Swan House, Lovett Road, The Causeway, Staines, Middlesex, TW18 3BF
SWN03	Fujitsu Services, Ffynnon Menfer, Phoenix Way, Enterprise Park, Swansea, SA7 9HZ
SWN04	DVLA, Long View Road, Morriston, Swansea, SA6 7JL
TEL01	HM Revenue and Customs, Addenbrooke House, Iron Masters Way, Telford, Shropshire, TF3 4DS
TEL02	HM Revenue and Customs, Boyd House, Lawn Central, Telford, Shropshire, TF3 4HQ
TEL09	HM Revenue and Customs, St James House, Central Park, Telford, Shropshire, TF2 9TZ
TEL10	HM Revenue and Customs, Whitechapel House, Whitechapel Way, Telford, Shropshire, TF2 9FN
TOP17	Fujitsu Services, Building 370, Trenchard Lines, Upavon, Pewsey, Wiltshire, SN9 6BE
TOP19	Fujitsu Support Office, Building 8, 1 site, HQSTC & HQPTC, High Wycombe, Naphill, Bucks, HP14 4UE
TOP33	Fujitsu Services, Building 161, Basil Hill Barracks, Park Lane, Corsham, Wiltshire, SW13 9NR
TOP84	EDS Data Centre, Vantage Point Business Village, Mitcheldean, Gloucestershire, GL17 0DD
UFI01	University for Industry, 1 Young Street, Sheffield
WAK01	Fujitsu Services, Wakefield House, Borough Road, Wakefield, West Yorkshire, WF1 1XU
WAR07	Fujitsu Services, Unit 1-4, Raglan Court, Clayton Road, Risley, Warrington, Cheshire, WA3 6SZ
WAR08	Technical Integration Centre (TIC), Fujitsu Services, Temple Court, Risley, Warrington, WA3 6GD
WAR13	Fujitsu Services, Trafalgar House, Temple Court, Risley, Warrington, WA3 6GD
WGN01	Fujitsu Services, C/o Alliance & Leicester, Quayside Centre, Westwood Park, Wigan, WN3 5GB
WIN01	Fujitsu Services, Eskdale Road, Winnersh, Berkshire, RG41 5TT
WWK01	Fujitsu Services, Neville House, Warwick Technology Park, Gallows Hill, Warwick, CV34 6UY